Town of Taylorsville

 "The Brushy Mountain Gateway" 67 Main Avenue Drive Taylorsville, North Carolina 28681
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Overview of Changes to Town Owned/Leased Properties and Services Due to COVID-19

Facilities

Matheson Park – All park shelters, restrooms, and playground are closed until further notice. No prior reservations are being accepted at this time and no new reservations are being taken. If you currently have a reservation for an upcoming date, please contact Town Hall to reschedule your reservation. The walking track is still currently open.

Town Park – The ball field is closed to all practices and ballgames until further notice.

Hospital Property – Closed for all uses except food sales. Picnic tables aren't available for use.

*These facilities are available for Emergency Services and Food Distribution uses.

Services

Republic Service Trash & Recycling Pickup – All Republic Services pickups will run on their regular schedule. All trash and recycling products must be contained within the rollouts. Nothing outside of the rollouts will be collected.

White Goods and Other Landfill Items Picked up by the Town- At this time, the Town will not pick up any items other then brush, limbs, and other yard waste.

Brush and Limb Pickup – At this time, brush and limbs will be picked up on Mondays only.

Water & Sewer Bills – At this time, Town Hall is closed to the public. Water & Sewer bills will be mailed out like normal and will continue to be due on the 15th. We will not disconnect service for nonpayment at this time. On the 16th of the month, we will mail out delinquent account notices as a reminder. We highly recommend you keep your account current. Once the State of Emergency is lifted, we will resume our normal disconnection policy.

Water & Sewer payments can be made online through our payment portal. A link to the portal along with directions on how to use the portal can be found on our website <u>www.taylorsvillenc.com</u>. Payments can also be made through the mail and placed in our drop box located at the far end of our parking lot near BB&T bank. Please do not mail or place cash in the drop box! If you use the drop box, please put your check or money order along with the small portion of your bill in an envelope and seal it before placing it in the drop box. In the near future, we will have a payment slot in the entrance door of Town Hall where payments can be placed. We ask that you do not use cash for this payment option either! Just as a reminder, we are not able to accept payment by phone.

Town Council Meetings

As of this time, all Town Council meetings will be done through the virtual meeting host, Zoom. All meetings will be available to view through a link on our website <u>www.taylorsvillenc.com</u>. The next regular scheduled meeting is set for April 7, 2020 at 5:30pm.